

# SMART INTERNS

*This summer has been particularly busy at SmartLynx Airlines as we were joined by fantastic interns from different backgrounds. Each learning the field they are most passionate about, these young people are successfully climbing the career ladder of the aviation industry.*

We have gathered some of them to tell us and you – passengers about what’s it like to be an intern at SmartLynx Airlines. Find out about their daily tasks, most interesting and brightest moments while being part of the SmartLynx team, as well as their own personal achievements during the internship. In other words – meet the Smart Interns.



## **Anastasija Boldaveska**

I am a third year student of Banku Augstskola. Currently, I am obtaining a Bachelor’s degree of Business and Finance. My previous experience at the seaport brought me exposure to the accounting services, where I was working as an accountant assistant. I have chosen SmartLynx for my internship because I am interested in aviation and

traveling. My daily tasks in financial department of the company are to receive different invoices and to put them into the system for further processing. The most interesting part of my internship is to communicate with different people from various departments, to get to know about things they are doing at work. I have learned how to use various professional programmes that will be useful for my future career.

I would really love to connect my future with aviation, because it is very interesting to learn something new every day. The most interesting part of my internship is to communicate with different people from various departments.

## **Kristofers Granats**

At the moment I’m studying in Riga State Gymnasium No.1, in 12th grade. I also received a private pilot license and at the moment I’m working on the Airline Transport Pilot License Course in Riga, Latvia and building up my flight hours. Last year I worked in the Riga International airport in Havas for 3 months. It was a great learning experience on how to cooperate with people from different nations and work as a team. SmartLynx Airlines had always been a well-known brand and a respectable company in Latvian aviation community. I wanted to

have an insight in airline’s everyday life, so I decided to join this company and do my best each day to help out and learn a thing or two.

As I work in the Safety Department, each day is different- full of surprises. I could not specify one task, but most of the work I do is related to operating manuals and standards. Aviation is a very well-regulated industry, it’s important to make sure that company follows latest regulations and recommendations.

I love almost every aspect of my job. I enjoy having a challenge each and every day, as well as having the opportunity to work together with professionals from various nations. The achievement with SmartLynx was the fact that I received positive feedback about the work from my colleagues. It is a pleasure to realize that you have the power to solve problems and to facilitate the work for other people.

The most important thing I learned this summer is the fact that every problem is solvable. If it is not solvable- it’s not a problem! It is important to take matters with ease and be patient.

At the moment I’m completely sure about my future in aviation. In following years I would like to finish the flight training and start working for an airline as a first officer. Next year, however, I would like to continue my journey in office and join Operations

Control Centre and learn further about Crew and Flight Planning.

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### Davis Nabutovskis

I went to school at Riga State Gymnasium No. 1 after which I started studying Business and Economics at Stockholm School of Economics in Riga.

Some of my professional experiences so far include running a fin-tech start-up, working for a music industry start-up and being an intern at airBaltic.

The choice for SmartLynx was based on an opportunity. A recruiting agent offered me to apply for a full time job at SmartLynx even though I did not yet have the required level of experience. During the job interview at SmartLynx it was agreed that I would first try it as an intern at the Commercial Department. Commercial Department is responsible for all the revenue of SmartLynx. Daily tasks that I do at SmartLynx are connected with focus on both present and future revenue. I am learning the complexities of B2B ACMI (Business to Business Aircraft Crew Maintenance and Insurance) Sales and am researching new potential markets for our operations and targeting potential future customers. Aviation is my passion, so the most interesting part of my internship is the ability to learn from passionate, friendly, proactive and professional colleagues with tremendous experience and knowledge in aviation. I have an entrepreneurial and problem solving mind-set with many ideas, so my main achievement has been to already implement some of my ideas in real life. Professionally I learned that reputation and

mutual trust with clients, colleagues and passengers are the key elements for a long term success of an airline. For my personal growth the key takeaway is that you should always be critical towards your knowledge and get as many opinions as possible to achieve the best possible result.

My future career will continue to be in aviation. I have been hired and will continue my employment in the role of Commercial Manager at SmartLynx.

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### Sintija Beate Boldisovica

I am a third year student in BA school of business and finance, studying innovation and product development of business. In SmartLynx I got my first professional work experience. Previous year I worked in finance department.

I chose to spend my internship at SmartLynx because it offers a very useful first work experience. Communication with personnel and more experienced colleagues was very forthcoming and responsive. I appreciate the kind attitude of the employees towards the "new ones". Positive and motivated working atmosphere in the office. I like to take on a new challenge, that's why I am currently an intern at safety and security department. My daily tasks during the internship are doing safety and security reports as a Coordinator at Security and Safety Department, as well as preparing other reports and supervise report work/follow-up process.

I believe that one of the most interesting parts of my internship was the excursion in RIX airport as a part of personnel, and not as a passenger. We also visited maintenance storage facility which was quite an interesting experience to have.

Every day I learn something new in this internship. In this time period I have been in an auditor role, participated in various meetings. I can also improve my English skills during my stay here. Before my internship I had zero knowledge in aviation, now I feel I have grown because I now start to understand aviation world more – all the processes, terms, regulations etc. If answering the question on whether I consider my future career in aviation – well, I have already been working in two different departments, so there is still a place to climb the ladder even further.

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### Madara Sidra-Lapinska

I have graduated University of Latvia and got Professional Bachelor's Degree in E-business and logistics management, This is my second internship in SmartLynx Logistics department. During the studies, I also gained some experience in IT field as a web designer.

I think SmartLynx Airlines is the best place for internship if you want to improve yourself in aviation field and receive great experience. I do different kinds of reports, daily routine tasks and e-mail distribution.

My internship at SmartLynx is not just a way to get a check-mark in your internship list, but rather a way to get unlimited experience to your future opportunities.

During the internship I have learned how to organize my job as effective as possible to accomplish all set tasks. There are a lot of things that I have learned about logistics, which are impossible to learn in books or courses.

I see my future in logistics and planning, however only the time will show if it be in aviation or in other industry.

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