

COMPREHENSIVE TRAIN-THE-TRAINER COURSE ON PRM ISSUES



4-DAYS Comprehensive Train-the-Trainer Course on PRM issues

This 4-Days Initial Train-the-Trainer Course on PRM issues for New Trainers is developed to:

- Provide PRM Trainers with a full understanding of the relevant standards, legislation, recommendations and direct knowledge of reference documentation;
- Share knowledge and experience in instructional techniques;
- Ensure that PRM Training personnel have knowledge of how to meet the needs of persons with various disabilities or mobility impairments;
- Provide disability-equality and disability-awareness initial training to all training personnel involved in cabin crew training;
- Ensure that, upon recruitment, all new employees attend disability related training and that personnel receive refresher training courses when appropriate.

In accordance with:

- ICAO Annex 9 Chapter H (Facilitation of the transport of persons with disabilities);
- EU Regulations (EC) 1107/2006 (concerning the rights of disabled persons and persons with reduced mobility when travelling by air);
- ECAC DOC30 PART I Section 5 (transportation of persons with disabilities and PRM's);
- IATA Resolution 700 (Acceptance and carriage of incapacitated passengers)

PRM Train-the-Trainer course comprises of the following modules:

- ✔ Disability Awareness
- ✔ EU Regulation 1107/2006 and its Interpretative Guidelines - SWD 171
- ✔ ECAC Doc 30 Part I Section 5
- ✔ ICAO Doc 9984 "Manual on Access to Air Transport by Persons with Disabilities"
- ✔ US Air Carrier Access Act 14 CFR 382 - differences with EU Legislation
- ✔ IATA Resolution 700
- ✔ On Board Communication with Persons with Disabilities and PRM's
- ✔ Seating Restrictions and Inflight Services for PRM's
- ✔ Safety Briefing and Evacuation Techniques for PRM's

PUT OUR EXPERTISE TO YOUR ADVANTAGE

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COMPREHENSIVE TRAIN-THE-TRAINER COURSE ON PRM ISSUES



1-DAY Refresher Train-the-Trainer Course on PRM issues:

This 1-Day Refresher course on PRM issues is meant for Trainers to refresh their understanding and existing knowledge of the relevant PRM related standards, legislation, recommendations, disability-equality and disability-awareness to continue delivering effective PRM courses for airline personnel.

PRM Refresher Train-the-Trainer course comprises of the following modules:

- ✔ Refresh on Disability Awareness and Basic Legal Requirements
- ✔ PRM Assistance during COVID-19
- ✔ On Board Communication with Persons with Disabilities and PRM's
- ✔ Seating Restrictions and Inflight Services for PRM's
- ✔ Safety Briefing and Evacuation Techniques for PRM's



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