CRMT TRAIN THE TRAINER COURSE

SmartLynx
AIRLINES

INITIAL CABIN CREW CRMT TRAIN THE TRAINER COURSE

3-DAYS

Comprehensive Initial CRM Trainer Course

The CRM Train-the-Trainer Course for Cabin Crew Ground Instructors fulfils the CRM training requirements of EASA and ICAO and it's been developed to cover a scientifically robust basis of CRM training with detailed guidelines on:

- Developing the facilitation skills which are crucial to effective CRM training;
- Developing the required knowledge and skills to enable the participant to deliver effective practical CRM training;
- Developing knowledge and skills to enable the delegates to design and deliver effective CRM training.

The Initial CRM Trainer Course comprises of the following modules:

- CRM Training Regulatory Requirements - Legislation, Codes and Recommended Practices
- CRM Introduction & History - General Instructions on CRM Principles
- Instructional & Facilitation Techniques
- Human Factors in Aviation – HPL, Human Error & Reliability
- Personality Awareness – Self Assessment and Self Critique
- Threat and Error Management
- Workload Management
- Leadership and Synergy, Cooperation & Delegation (including NOTECHS)
- Stress & Stress Management
- Fatigue & Vigilance
- Situational Awareness
- Shared Information Acquisition and Processing
- Effective Communication and Coordination
- Cultural Differences
- Passenger Human Factor and Crowd Control
- Aircraft Type Specifics and Operator's Safety Culture
- Decision Making
- Attitudes and Behaviours
- Surprise and Startle Effect
- Resilience Development

PUT OUR EXPERTISE TO YOUR ADVANTAGE
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REFRESHER CABIN CREW CRMT TRAIN THE TRAINER COURSE

1-DAY Comprehensive Refresher CRM Trainer Course

EASA Part ORO regulations require that CRM Trainers attend a CRMT refresher course every 3 years. Our course is designed to refresh existing CRM Trainers methods of facilitation and gain in depth knowledge in CRM topics related to recent aviation events to enable them to continue delivering effective CRM sessions for Cabin Crew.

The Refresher CRM Trainer Course comprises of the following modules:

- CRM Training Regulatory Requirements review
- The Art of Facilitation
- Effective Communication
- Threat & Error Management
- Course Summary & Feedback